OREGON BOARD OF CHIROPRACTIC EXAMINERS
2009 COMPLAINT STATISTICS

POSSIBLE RESOLUTIONS TO COMPLAINTS:

1. Insufficient evidence to proceed – dismissal.
2. No Rule or Statutory violation (N.S.V.) – dismissal.
3. License revocation or surrender
4. Suspension, usually with probation
5. Probation with conditions (Including Mentoring Plans)
6. License application denial
7. Conditions/Restrictions on License
8. Civil Penalty
9. Letter of Reprimand
10. Letter of Concern (not disciplinary)

PUBLIC PROTECTION ACTIONS TAKEN BY THE BOARD

Year	Licenses Revoked or Surrendered	Deny License	Suspension/ Probation	Probation	Letter of Reprimand	Civil Penalty	Conditions Restrictions	Other	**Total***	Closed Cases, IE and NSV
1992			3	3	2	3			11	10
1993	2		1	1		1		1	6	58
1994	3		2	1	4	4		1	15	84
1995	2		2	1	1	5			11	73
1996			3	1	1	2		2	9	46
1997	1			1	1	1		1	5	29
1998			1	1	1	2			5	26
1999	3		4	5	1	1		4	18	25
2000				5		1		4	10	38
2001	1		5	3	2			2	13	73
2002			2	2		2		3	9	81
2003	1	4	2	6	2		4	4	23	66
2004		1	2		1	4	2	1	11	56
2005	1	4	2	1	1		4		13	58
2006	1	1	3	1	7	7	5		19	66
2007	2	2	1		5	4	5	4	23	55
2008		2	4	1	1	5	1	2	16	67
2009	1		5	3	1	13	11	9	26	34

* Total board orders. 2009 statistics reflect actions on 20 chiropractic physicians and 6 chiropractic assistants. All final orders are public documents subject to public disclosure. All disciplinary actions are reported to the CIN-BAD national chiropractic disciplinary database.

NUMBER OF NEW COMPLAINTS RECEIVED IN PREVIOUS YEARS		***RECEIVED* COMPLAINTS BY TYPE**	2001	2002	2003	2004	2005	2006	2007	2008	2009
		Advertising	4	2	1	3	9	6	12	6	5
		Billing Issues	4	5	6	13	7	10	11	6	9
1991	38	Chart Notes	3	1	2	1	5	1	3	3	2
1992	11	Licensing/CE	3	4	14	6	9	11	8	10	13
1993	93	Miscellaneous	6	6	6	1	9	9	8	5	9
1994	101	Practice w/o License	4	6	7	7	3	4	5	1	3
1995	75	Records Release	3	8	8	4	2	9	6	8	2
1996	44	Sexual Misc./Boundaries	8	6	5	7	12	6	9	5	6
1997	38	Treatment	9	8	11	12	16	16	17	10	12
1998	39	Treatment/Billing	17	8	13	10	6	6	9	8	6
1999	77	Unprofessional Conduct	6	21	19	14	18	8	7	10	11
2000	72	**Total Complaints**	**67**	**75**	**92**	**78**	**96**	**86**	**95**	**72**	**78**

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